

WEDUC (ReachMoreParents)– Parental Portal

Enrolment Code help

The **ReachMoreParents** Enrolment code is sent from your **child's school**, if you have not received a code please contact the school as support are unable to do this.

The code can only be used once and looks like **xxxx-xxxx-xxxx** with a mix of letters and numbers.

Take care if copying the code from an email or SMS message that you don't copy any spaces and only have the characters.

If the Code doesn't work check, there are 3 sets of 4 characters with no spaces.

If the code has been previously accepted, or if you have previously logged in the code cannot be used again, please [reset your password](#) and try logging in.

If the code is for a second school for one of your children then you will need to add the new enrolment code following [this guide](#)

Once the enrolment code is accepted you will receive either an SMS or email to verify your details, complete the process by following any links provided then return to the app and log in with your username, which is your email address and the password you have just set.

I haven't received the password reset or account verification email

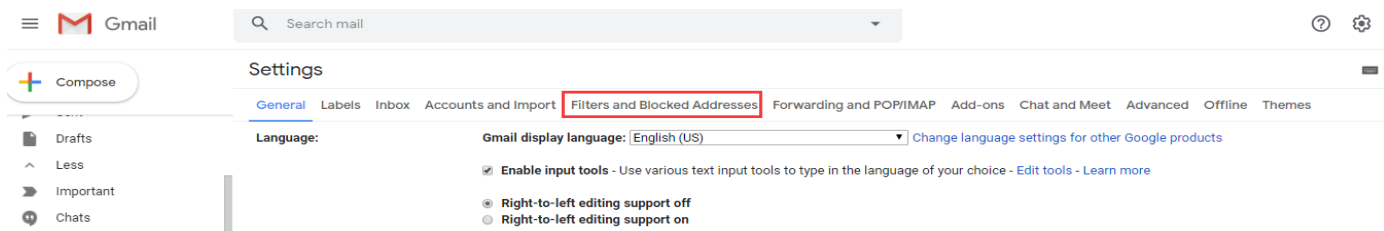
First, it's worth noting the email address this email will be sent from: noreply@weduc.co.uk. If a password reset or account verification email has not appeared in your inbox from the above address, there are a few things you can try.

- 1) **Check your Spam and Junk mail folders.**
- 2) **Try adding noreply@weduc.co.uk as a safe sender or a contact.**
- 3) **Check and update the email filter settings using the below instructions:**

Gmail:


You may not receive emails in Gmail due to improper email filter settings. To check and alter the email filter settings, you can follow the steps below.

- 1) Open and log into your Gmail account.
- 2) Click **Settings** button and select Settings.
- 3) Click **Filters and blocked addresses tab** on the Settings page.
- 4) Select all filters in the list, and click the delete button to remove all filters.




iCloud Mail:

Change or delete email filtering rules

- 1) In Mail on iCloud.com, click  at the top of the mailboxes [list](#), then choose Preferences.
- 2) Click Rules, then select a rule.
- 3) Do any of the following:
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 - *Change a rule:* specify new filtering conditions in the pop-up menus and text fields, then click Done.
 - *Delete a rule:* click Delete.

Reorder email filtering rules

When you have multiple rules, they are applied in the order in which they appear in the list.

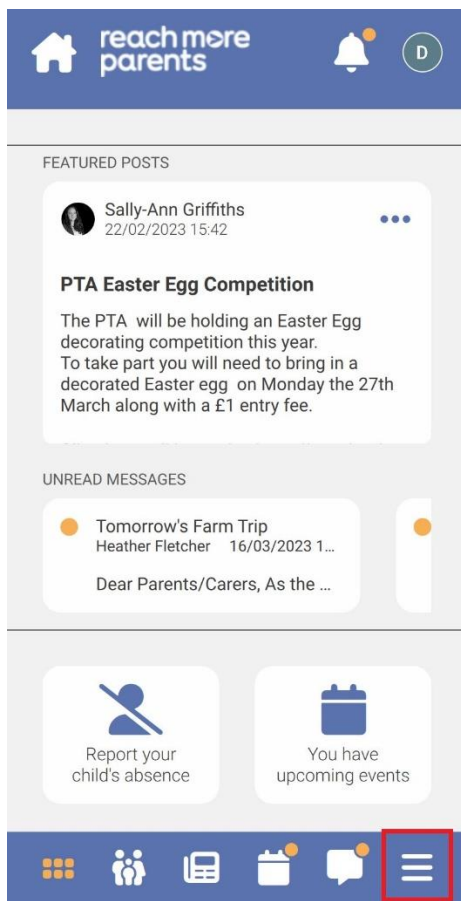
1. In Mail on iCloud.com, click  at the top of the [Mailboxes list](#), then choose Preferences.
2. Click Rules, select a rule, and then drag it up or down in the list.

I have children at two separate Reach More Parents schools. How do I connect both schools?

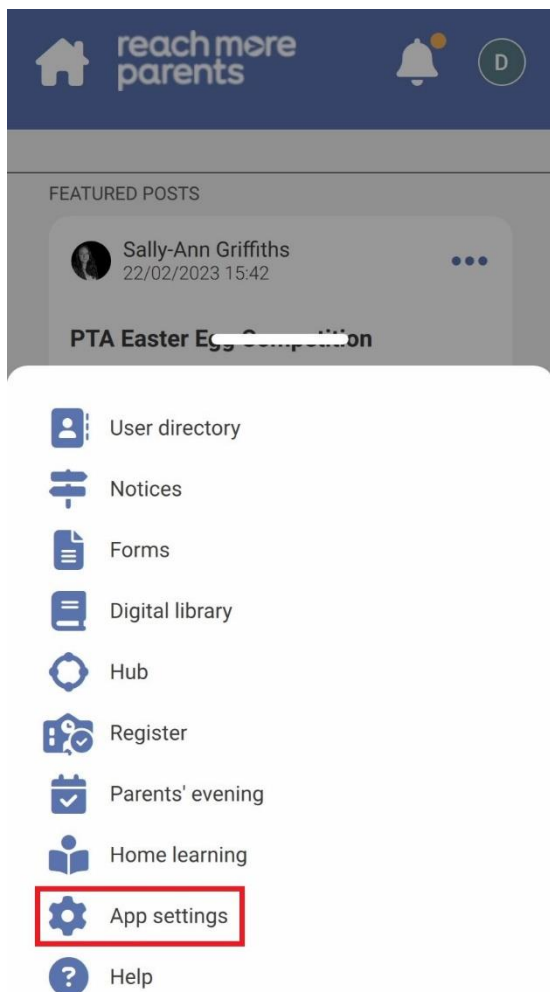
If you have children, across more than one school using Weduc, or if your child is moving school you can add the second school by following the below instructions.

Before you start, you will need an enrolment code from the school which can be sent to you via letter, email or SMS (text message).

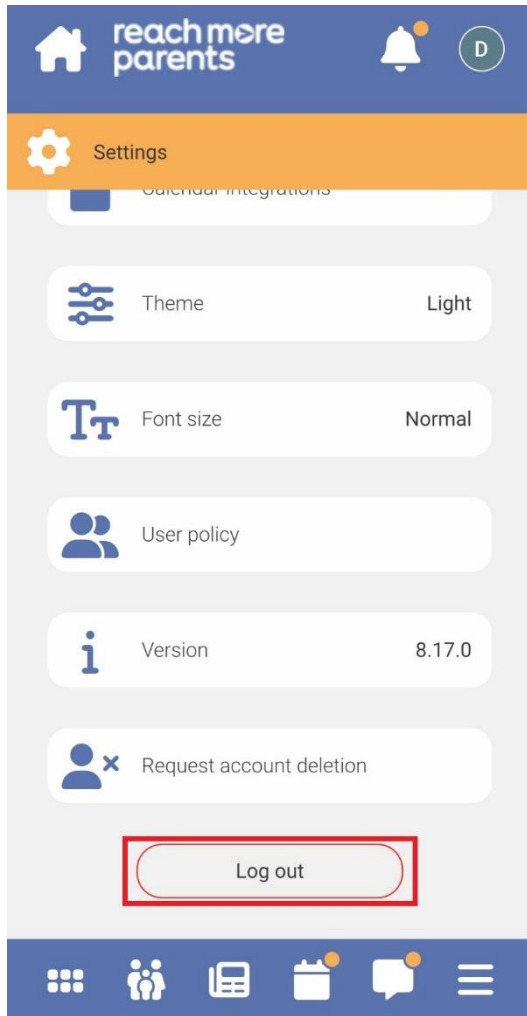
- 1) Tap the menu icon.



2) Tap **App Settings**.

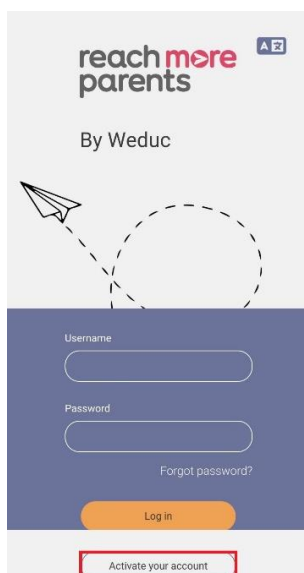


3) Scroll down and tap **Log out**.

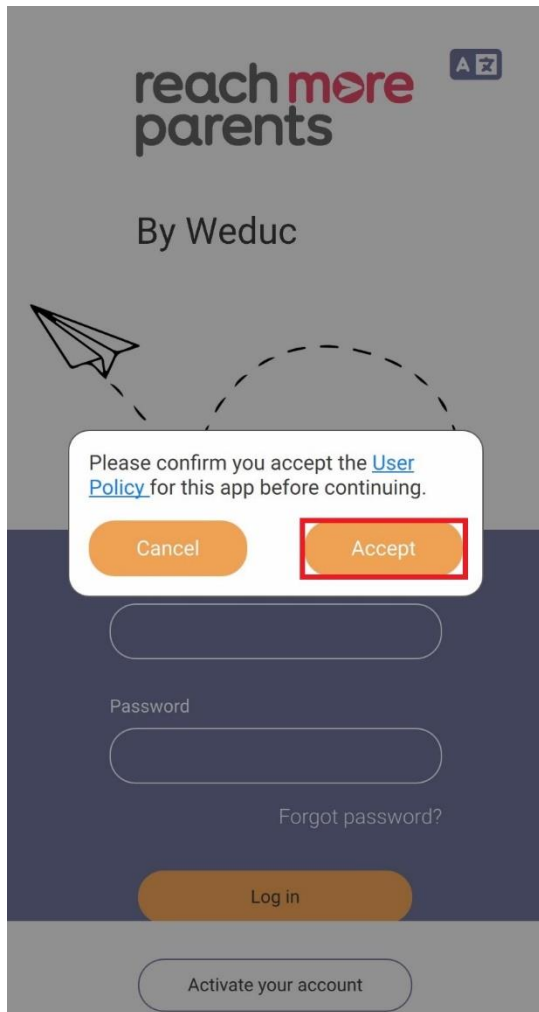


***NB If you cannot remember your password, we would advise you reset it before you complete step 4. Instructions on how to reset your password can be found here: [How do I reset my Password?](#)**

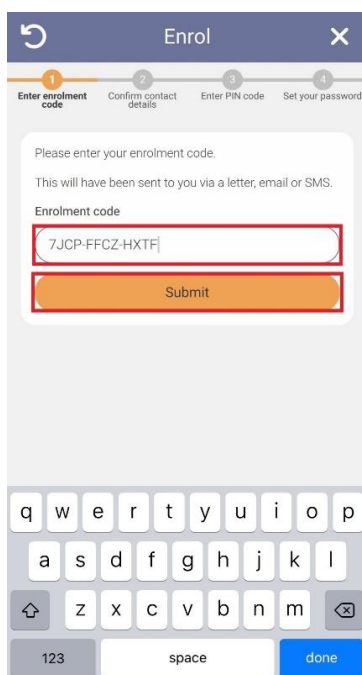
4) Tap **Activate your account**.



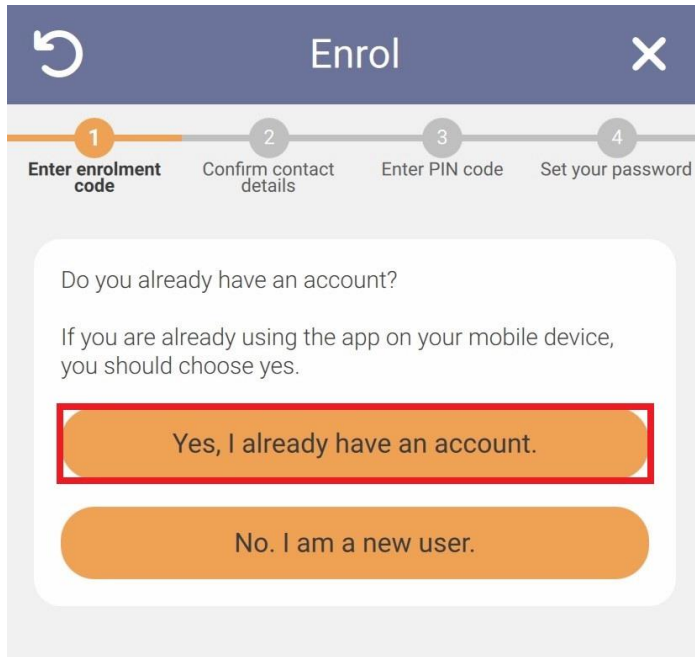
5) Read the **User Policy** and Tap **Accept**.



6) Enter your Enrolment code and tap **Submit**.



7) Tap **Yes, I already have an account.**



8) Enter your Username and Password and tap **Login.**

